

Sufian Abu Laban

Software Engineering Manager

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Professional Summary

Software Engineering Manager with 22+ years of experience building scalable payments and fintech systems. Currently leading the Payments & Fraud engineering team at Almosafer, ensuring secure transactions for millions of bookings monthly. Specialized in Java, Spring Boot, microservices architecture, payment gateway integrations, and fraud detection systems. Extensive background in full-stack development across mobile applications (Flutter), Smart TV platforms (Samsung Tizen), and VAS (Value Added Services) platforms for telecom operators. Proven track record of delivering enterprise solutions across the MENA region, managing high-performing engineering teams, and driving technical excellence through innovation, best practices, and AI-assisted engineering (Claude Code, Cursor).

Professional Experience

Software Engineering Manager – Payments & Fraud

Sep 2021 - Present

[Almosafer \(Seera Group\)](#) — Amman, Jordan • On-site • Lead 4+ engineers

- Lead engineering team for Payment and Fraud platforms serving millions of monthly transactions, owning the technical roadmap, sprint planning, and delivery
- Architected and delivered Payment API and Fraud/Risk Engine handling high-volume transaction processing
- Integrated 10+ payment providers: Checkout.com, Tamara, Tabby, STC Pay, BenefitPay, HyperPay, Amazon Pay, KNET, Emkan, Apple Pay, Google Pay
- Enhanced fraud detection flow and 3DS risk evaluation, improving transaction success rates
- Hire, mentor, and develop a high-performing engineering team through 1:1s and performance reviews, improving code quality and delivery velocity
- Drove team adoption of agentic AI coding tools (Claude Code, Cursor) as part of company-wide AI tooling rollout, accelerating backend and dashboard development cycles
- Leading revamp of Payment and Fraud systems, migrating from PHP to Java with reactive architecture (Spring WebFlux), improving scalability and throughput
- Key Achievement: Successfully managed critical payment system integrations enabling seamless checkout experience for millions of Almosafer customers across the Middle East and Asia regions. Part of the engineering team instrumental in launching Almosafer's first co-branded travel credit card in Saudi Arabia, in partnership with BSF and Visa, revolutionizing customer payment options.

Senior Full Stack Engineer / Mobile & TV Apps Developer

Jul 2020 - Aug 2021

Freelance — Amman, Jordan

- Developed flagship Layalina Yummy on Flutter (iOS/Android) and Samsung Smart TV (Tizen) with 2,000+ recipes and step-by-step video tutorials
- Delivered 6+ production Flutter applications across various domains: recipes, movies, Islamic educational content
- Developed Alwali Driver & Supervisor transportation management apps with real-time tracking and route optimization
- Architected and deployed scalable VAS (Value Added Services) platform for multiple telecom operators, enabling high-volume SMS/MMS messaging and mobile service delivery across the MENA region

Technical Consultant / Integration

Jul 2020 - Dec 2020

[Accela](#) — Amman, Jordan • Remote • Contract

- Integrated Abu Dhabi Department of Health systems with TAMM e-government portal
- Developed REST APIs and integrated ADPay payment gateway for government transactions
- Implemented TrueProfile SourceVerification for secure personnel document verification

Technical Manager

Apr 2015 - Dec 2017

[VasHouse](#) — Amman, Jordan • Part-time • Managed 6+ engineers

- Managed development team working on VAS (Value Added Services) platforms for web and mobile services supporting multiple telecom operators
- Supported major telecom operators: Zain Iraq/Jordan, Orange Jordan, Ooredoo, Etisalat

Co-Founder & Technical Manager

Jan 2014 - Jun 2020

[Mayaal](#) — Amman, Jordan • Managed 8+ engineers

- Founded and managed IT company delivering mobile, web, and Smart TV solutions for regional clients

- Architected and owned end-to-end food delivery platform (similar to Uber Eats): customer app, restaurant app, driver app, admin & restaurant dashboards with complete order management, delivery tracking, system design, architecture, and database design
- Launched Manal Alalem Smart TV app on Tizen: 300K+ users in 19 countries, pre-installed on Samsung TVs across the Middle East
- Built high-volume VAS platforms supporting multiple telecom operators with SMS/MMS messaging engines

Technical Team Lead

Jul 2005 - Dec 2013

[Info2cell](#) — Amman, Jordan • Managed 4+ engineers

- Led engineering team responsible for architecting and building a comprehensive VAS (Value Added Services) platform delivering mobile services (SMS, MMS, WAP Push) for 23+ regional telecom operators across the MENA region
- Architected and built SMS/MMS engines, SDP service clients, and generic DSTK applications
- Enabled scalable VAS delivery across 10 MENA countries: Jordan, KSA, UAE, Kuwait, Bahrain, Qatar, Yemen, Palestine, Iraq, Sudan

Java Developer

Aug 2004 - Jul 2005

[Autographics](#) — Amman, Jordan

- Developed Document Management System (DMS) applications for enterprise clients
- Implemented core modules: indexing, security, storage, OCR, and archiving

Technical Skills

Backend & Architecture: Java, Spring Boot, Spring Cloud, Microservices, REST APIs, Hibernate, JPA, Design Patterns

Mobile Development: Flutter/Dart, Firebase, Local Storage, Push Notifications, Cross-platform Development

Smart TV Development: Samsung Tizen, LG WebOS, Orsay SDK, TV Application Architecture

Frontend Technologies: HTML5, CSS3, JavaScript, TypeScript, jQuery, Vue.js, Bootstrap

Databases: MySQL, MariaDB, Oracle, SQL Server, MongoDB, Firebase, SQLite

DevOps & Tools: Git, GitHub, Bitbucket, Maven, Gradle, Jenkins, Azure Pipelines, Docker, Kubernetes, Linux

Cloud & Messaging: AWS, Microsoft Azure, RabbitMQ, Apache Kafka, Elasticsearch, Kibana

Specialized Domains: Payment Gateways, Fraud Detection, 3-D Secure (3DS), Fintech, VAS Platforms, High-Volume Messaging, Real-time Systems, Agile/Scrum

AI-Assisted Development: Claude Code, Cursor, IntelliJ Junie, Claude Design, Claude Cowork, Agentic Coding Workflows, Prompt Engineering

Notable Projects & Applications

- **Mayaal Food:** Conceived and owned original food delivery marketplace concept (2016); built full-stack platform (customer, restaurant, driver apps + dashboards) and prepared launch in Jordan and Sudan
- **Alwali Driver & Supervisor:** Transportation management Flutter apps with real-time tracking and route optimization
- **Layalina Yummy:** Feature-rich recipe application across Flutter & Smart TV with 2,000+ recipes and cooking videos
- **Manal Alalem:** Leading recipe application on Samsung Smart TVs in the Middle East (300K+ users, 19 countries)
- **High-Volume VAS Platforms:** Scalable messaging platforms supporting multiple telecom operators across the MENA region
- **Payment System Integrations:** Seamless checkout systems integrated with Checkout.com, HyperPay, Tamara, Tabby
- **Other Applications:** Movies Guide (Flutter), Easy Recipes (Flutter) & 8 Islamic applications (Flutter & TV Apps)

Education

Bachelor of Science in Computer Science

Princess Sumaya University for Technology, Amman, Jordan • 2000 - 2004

Certifications

Sun Certified Java Programmer (SCJP) 1.4

Issued 2005

AI Engineering & Prompt Engineering

Anthropic (Claude courses), Udemy

Languages

Arabic: Native **English:** Fluent (Professional Working Proficiency)